

Thursday, September 3, 2020

Nathan Mejia
Trinity Heating and Air Conditioning
101 TDK BLVD
Peachtree City, GA 30269

To Whom It May Concern:

I am pleased to write this letter of endorsement for Nathan Mejia and his technicians at Trinity Air. I have known Nathan for 2 years and have enjoyed networking with him. I have always found him to be dependable, matter-of-fact, and fun. Also, his presentations have displayed a keen knowledge of his industry of heating and air conditioning. He has also conveyed his ability to train his technicians to have the same level of professionalism.

Here is how Nathan and his trained team at Trinity Air helped me and my family. A couple of weeks ago on a Saturday in August, we woke up to the house being hot and humid. We called Trinity Air and the lady that answered was very nice and told me a technician would call right away. The technician called within the minute and explained the time frame he would make it my home. He notified me when he was on his way and showed up on time with a smile. He asked some questions put on his shoe covers and went to work. He did not have the part he needed in his van so he drove 15 minutes to meet up with a manager to get the part! Because Nathan has expressed the value in the Trinity Air scheduled maintenance plan, I saved over \$100 for the emergency weekend repair and plus a discount on the part! Now my home cools better than it did before!

Nathan and his entire operation at Trinity Air are worth every word of this endorsement and I will continue to be a client in the future.

Sincerely, Quentin Kelley Kelley Insurance Group`